TERMS AND CONDITIONS

Last updated: 11/07/2026

These Terms and Conditions ("Terms") govern the purchase and use of digital eSIM products and related services provided by **FEDAFONE LTD**, trading under the brand **fedafone**.

Please read these Terms carefully before creating an Account, purchasing any Service or using our website, mobile application or Telegram bot.

By creating an Account, placing an Order or otherwise using our Services, you acknowledge that you have read, understood and agree to be bound by these Terms. If you do not agree to these Terms, you must not use our Services.

1. Definitions

For the purposes of these Terms, the following definitions apply.

Account means your registered fedafone user account created using your email address.

Business Day means any day other than a Saturday, Sunday or public holiday in England and Wales.

Chatra means the live chat service used by fedafone to provide customer support.

Compatible Device means a mobile device that supports eSIM technology, is not restricted by the device manufacturer or mobile carrier from using eSIM profiles, and is technically capable of using the purchased Service.

Contract means the legally binding agreement concluded between you and FEDAFONE LTD when we accept your Order.

Cookie Policy means the Cookie Policy published on our website, as amended from time to time.

Cryptocurrency Payment Provider means a third-party service provider processing cryptocurrency payments on our behalf.

eSIM means a digital SIM profile supplied electronically for installation on a Compatible Device.

Order means your request to purchase one or more Services through the Website, mobile application or Telegram bot.

Order Confirmation means confirmation that your Order has been accepted and that the purchased eSIM has been made available to you.

Payment Provider means Stripe, Robokassa (where applicable), a Cryptocurrency Payment Provider or any other payment processor used by fedafone.

Personal Data means any information relating to an identified or identifiable natural person.

Privacy Policy means the Privacy Policy published on our website, as amended from time to time.

Services means the digital products and services offered by fedafone, including eSIM packages, customer support and any related services made available through the Website, mobile application or Telegram bot.

Special Price means a temporary promotional price offered for a limited period or subject to specified conditions.

Telegram Bot means the official fedafone Telegram bot available at **https://t.me/fedafone_bot**

Website means the official fedafone website located at: www.fedafone.com

including all language versions of the website.

We, **Us**, **Our**, **fedafone** means **FEDAFONE LTD**, a company incorporated in England and Wales under company number **15111795**, trading under the brand **fedafone**.

You or **Customer** means any individual purchasing or using our Services.

Unless the context requires otherwise:

- references to the singular include the plural and vice versa;
- references to "including" mean "including without limitation";
- references to written communication include electronic communications, including email, website notifications, mobile application notifications, Telegram messages and other digital communication methods used by fedafone.

2. Information About Us

FEDAFONE LTD is a company incorporated in England and Wales under company number **15111795**.

Registered office:

2nd Floor, College House
17 King Edwards Road
Ruislip
HA4 7AE
United Kingdom

Website: www.fedafone.com

Support email: hello@fedafone.com

FEDAFONE LTD operates under the commercial brand **fedafone**.

fedafone is an independent provider and reseller of digital eSIM products.

We are **not** a mobile network operator, telecommunications carrier or provider of mobile network infrastructure.

Mobile connectivity is supplied by independent third-party mobile network operators and connectivity providers.

Accordingly, the quality, availability, speed, coverage, latency, continuity and other characteristics of mobile services depend primarily on the relevant network operator and local infrastructure.

While we make reasonable efforts to provide reliable Services and assist users in resolving technical issues, we cannot guarantee uninterrupted connectivity or the availability of any particular network technology, including but not limited to 2G, 3G, 4G, LTE or 5G.

These Terms apply to all purchases made through:

- the fedafone website;
- the fedafone mobile application;
- the official Telegram bot;
- any other official sales channel operated by fedafone.

These Terms should be read together with our:

- Privacy Policy;
- Cookie Policy;
- Complaints Policy,

which form part of the overall legal documentation governing the use of our Services.

If there is any inconsistency between these Terms and another policy, these Terms shall prevail to the extent permitted by applicable law, unless expressly stated otherwise.

3. Account Registration

3.1. Creating an Account

In order to purchase Services through the Website or mobile application, you must create an Account.

Registration requires a valid email address.

You are responsible for ensuring that the email address provided during registration is accurate and that you have access to it.

You may optionally provide additional profile information, such as your display name. You are not required to use your legal name unless otherwise required by applicable law or requested for a specific purpose.

3.2. Account Security

You are responsible for maintaining the confidentiality of your Account credentials and for all activities carried out using your Account.

You agree to take reasonable measures to prevent unauthorized access to your Account.

If you believe that your Account has been accessed without authorization or that your credentials have been compromised, you must notify us as soon as reasonably possible.

We are not responsible for losses resulting from unauthorized access caused by your failure to protect your Account credentials.

3.3. Accuracy of Information

You agree to provide accurate information where required for the provision of the Services.

You must not intentionally provide false information where such information is required to process an Order, provide customer support or comply with applicable law.

Providing a fictional display name does not affect your ability to use the Services unless identification becomes necessary for a specific request or legal obligation.

3.4. Account Suspension or Termination

We may suspend, restrict or terminate your Account where reasonably necessary, including where:

- these Terms are materially breached;
- fraudulent or suspicious activity is detected;
- unauthorized use of payment methods is suspected;
- chargebacks or payment disputes are initiated in bad faith;
- the Services are used for unlawful purposes;
- continued provision of the Services could expose us, our suppliers or other users to security, legal or financial risks.

Where reasonably practicable, we will notify you before suspending or terminating your Account.

However, we may suspend access immediately where this is necessary to protect the security of our Services or comply with legal obligations.

3.5. Account Deletion

You may delete your Account at any time using the functionality provided within your Account or by contacting our customer support.

Deletion of your Account does not automatically cancel existing Orders or entitle you to a refund.

Certain information may continue to be retained after Account deletion where necessary to:

- comply with legal obligations;
- maintain accounting or tax records;
- investigate fraud or abuse;
- resolve disputes;
- establish, exercise or defend legal claims.

The processing of personal data following Account deletion is governed by our Privacy Policy.

4. Orders

4.1. Placing an Order

Orders may be placed through:

- the fedafone Website;
- the fedafone mobile application;
- the official fedafone Telegram Bot;
- any other official sales channel operated by fedafone.

Each Order constitutes an offer by you to purchase the selected Services.

Submission of an Order does not automatically create a legally binding Contract.

4.2. Acceptance of an Order

A Contract is concluded only when we accept your Order and provide an Order Confirmation.

Order Confirmation may be provided by:

- making the purchased eSIM available within your Account;
- displaying the QR code or activation details;
- delivering the purchased Service through the Telegram Bot or mobile application.

Until an Order has been accepted, we reserve the right to refuse or decline it at our discretion.

4.3. Availability

All Services are offered subject to availability.

Although we make reasonable efforts to maintain availability, certain eSIM packages or destinations may become unavailable due to circumstances affecting our suppliers or connectivity partners.

Where a purchased Service cannot be provided, we may:

- offer a comparable alternative;
- cancel the Order; or
- issue a refund in accordance with these Terms.

4.4. Customer Responsibility Before Purchase

Before placing an Order, you are responsible for ensuring that:

- your device supports eSIM technology;
- your device is not carrier-locked or otherwise restricted from using eSIM;

- your device is compatible with the selected Service;
- the selected destination or region corresponds to your intended use;
- you have reviewed the package description, validity period and included data allowance.

If you are unsure whether a Service is suitable for your device or destination, we recommend contacting our customer support before completing your purchase.

4.5. Validity of Purchased eSIM

Unless otherwise specified, a purchased eSIM remains available for installation for **180 calendar days** from the date of purchase.

After this period:

- installation may no longer be possible;
- reinstallation may no longer be available, even if originally supported;
- expired eSIM profiles cannot normally be restored, replaced or extended.

4.6. Order Cancellation by fedafone

We may cancel an Order where:

- the purchased eSIM becomes unavailable;
- a payment cannot be verified;
- fraud or unauthorized activity is reasonably suspected;
- we are unable to fulfil the Order due to circumstances beyond our reasonable control;
- compliance with applicable law requires cancellation.

Where payment has already been received, any refund will be made in accordance with these Terms.

5. Prices and Payment

5.1. Prices

The prices of our Services are displayed on the Website, mobile application, Telegram Bot or any other official sales channel operated by fedafone.

All prices are shown in the currency indicated during the purchase process.

Unless otherwise expressly stated, applicable taxes, including VAT where required by law, are included in the displayed price.

We reserve the right to change our prices at any time.

However, any price change will not affect an Order that has already been accepted and confirmed.

5.2. Promotional Prices

From time to time we may offer promotional prices, discounts or special offers.

Promotional prices:

- apply only during the stated promotional period;
- may require a valid promotional or discount code;
- cannot be combined with other offers unless expressly stated.

Once a promotion has expired, the standard price will apply.

5.3. Payment Methods

We may accept payment using one or more of the following methods:

- credit and debit cards;
- Stripe;
- cryptocurrency payment providers;
- Apple In-App Purchase;
- Google Play billing;
- any other payment method made available at the time of purchase.

Available payment methods may vary depending on:

- your country;
- your selected currency;
- the device you use;
- the sales channel through which you purchase the Service.

We reserve the right to add, remove or replace payment providers without prior notice.

5.4. Payment Processing

Payments are processed by independent third-party payment providers.

We do not receive or store your complete payment-card details.

Payment providers process payment information in accordance with their own privacy policies and terms of service.

You are responsible for ensuring that:

- your selected payment method is valid;
- sufficient funds are available;
- the payment information provided is accurate.

Failure to successfully process payment may result in cancellation of your Order.

5.5. Bank and Payment Fees

Unless expressly stated otherwise, any:

- bank charges;
- currency conversion fees;
- payment-provider fees;
- charges imposed by your card issuer;
- blockchain network fees;
- cryptocurrency transaction fees;

shall be borne by you.

Such fees are determined by the relevant financial institution or payment provider and are outside our control.

5.6. Fraud Prevention

To protect our users and our business, we may perform reasonable fraud-prevention and security checks before accepting or fulfilling an Order.

Where we reasonably believe that a transaction may involve fraud, unauthorized payment, abuse or unlawful activity, we reserve the right to:

- refuse the transaction;
- suspend processing of the Order;
- request additional verification;
- cancel the Order;
- suspend or terminate the associated Account.

Nothing in this Clause limits any rights we may have under applicable law.

6. Refunds and Cancellations

6.1. General Rule

Because our Services consist of digital products delivered electronically, refunds are available only in the circumstances described in these Terms.

6.2. Refund Before Installation

You may request cancellation of your Order and a refund if:

- the purchased eSIM has not been installed on any device;
- the Service has not otherwise been fully delivered; and
- none of the circumstances listed in Clause 6.5 apply.

6.3. Device Does Not Support eSIM

If your device does not support eSIM technology and you purchased the Service by mistake, you may request a refund provided that:

- the eSIM has not been installed;
- the QR code or activation details have not been used where such use activates the Service;
- the request is submitted within the applicable refund period.

6.4. Cancellation by fedafone

We may cancel an Order if:

- the purchased eSIM becomes unavailable;
- a supplier is unable to fulfil the Service;
- payment cannot be successfully completed;
- fraud is reasonably suspected;
- circumstances beyond our reasonable control prevent us from providing the Service.

Where payment has already been received, we will issue a refund in accordance with these Terms.

6.5. Refund Restrictions

Unless required by applicable law, refunds will normally not be available where:

- the eSIM has already been installed on a device;
- the purchased data package has been activated;
- mobile data has been used;
- the eSIM has expired due to the validity period;
- incorrect installation instructions were followed despite our guidance;
- the Service could not be used because of local laws, government restrictions or actions of third-party network operators outside our control.

Each refund request is reviewed individually.

6.6. Stripe Processing Fees

Where a refund relates to a payment processed through **Stripe**, the refunded amount may be reduced by the amount of any payment-processing fee retained by Stripe that is not refunded to us.

No additional administrative or handling fee will be charged by fedafone.

This deduction applies only to the extent that the relevant payment-processing fee is non-refundable to us.

6.7. Method of Refund

Refunds will normally be made using the same payment method used for the original purchase.

Where this is not reasonably possible, we may agree on an alternative refund method.

6.8. Refund Time

Approved refunds will normally be processed within **30 Business Days**.

The time required for funds to appear in your account depends on the relevant payment provider or financial institution.

7. Delivery of Services

7.1. Delivery

Following successful payment and acceptance of your Order, we will make reasonable efforts to deliver the purchased Service as soon as reasonably practicable.

Depending on the selected sales channel, the purchased eSIM may be delivered by:

- making it available within your Account;
- displaying the QR code or activation details on the Website or in the mobile application;
- sending it to the email address associated with your Account;
- providing it through the official Telegram Bot.

Delivery is considered completed when the purchased eSIM or activation information has been made available using one of the methods described above.

7.2. Delivery Times

Most Services are delivered immediately after successful payment.

However, delivery may be delayed due to:

- payment verification;
- technical maintenance;
- supplier-related issues;
- temporary system failures;
- force majeure events;
- other circumstances beyond our reasonable control.

Estimated delivery times are provided for guidance only and do not constitute a guarantee.

7.3. Customer Responsibility After Delivery

After delivery, you are responsible for:

- installing the eSIM in accordance with our instructions;
- ensuring that installation is completed on a Compatible Device;
- keeping the QR code or activation details confidential;
- preventing unauthorized access to the purchased eSIM.

Unless otherwise stated, an eSIM should be installed only on the device intended for its use.

8. Using the Services

8.1. Nature of the Services

fedafone provides digital eSIM products that enable access to mobile data services supplied by independent third-party mobile network operators.

We do not operate mobile telecommunications networks.

The quality, availability and performance of the Services depend primarily on the relevant network operator and local infrastructure.

8.2. Availability

Availability of the Services may vary depending on:

- country or region;
- local mobile network operator;
- device compatibility;
- radio signal conditions;
- network congestion;
- technical maintenance;
- roaming restrictions;
- government restrictions;
- circumstances outside our reasonable control.

Coverage maps and compatibility information are provided for informational purposes only.

Actual coverage and performance may differ.

8.3. Data Packages

Each purchased package includes only the services expressly described during purchase.

Unless specifically stated otherwise:

- voice calls are not included;
- SMS services are not included;
- telephone numbers are not provided;
- tethering or hotspot functionality may depend on the local operator or device.

8.4. Changes by Third Parties

Network operators, connectivity providers and eSIM suppliers may modify:

- supported technologies;

- coverage;
- roaming agreements;
- available networks;
- technical specifications;
- supported frequencies;
- service availability.

Such changes are outside our control.

9. Device Compatibility

9.1. Customer Responsibility

Before purchasing any Service, you are solely responsible for verifying that your device is compatible with eSIM technology and with the selected Service.

Compatibility includes, but is not limited to:

- support for eSIM technology;
- absence of carrier restrictions (SIM-lock);
- regional compatibility of the device;
- manufacturer limitations;
- operating system requirements;
- software version requirements.

9.2. Compatibility Information

We may publish compatibility lists or provide guidance regarding supported devices.

Such information is provided for convenience only and is based on information received from manufacturers, suppliers and other third parties.

Although we make reasonable efforts to keep this information accurate and up to date, we do not guarantee its completeness or accuracy.

9.3. Manufacturer Restrictions

Some manufacturers may restrict eSIM functionality depending on:

- country of purchase;
- device model;
- firmware version;
- regional configuration;
- mobile carrier restrictions.

These restrictions are determined solely by the manufacturer or mobile carrier.

We have no control over such restrictions.

9.4. Unsupported Devices

If your device does not support eSIM technology or cannot use the purchased Service because of manufacturer or carrier restrictions, this does not constitute a defect in the Service itself.

Refund requests in such circumstances will be considered in accordance with our Refund Policy.

10. Customer Responsibilities

You agree to use the Services responsibly and in accordance with these Terms.

In particular, you agree to:

- verify compatibility before purchase;
- carefully read installation instructions;
- install the eSIM only on a Compatible Device;
- keep your Account credentials secure;
- keep QR codes and activation details confidential;
- use the Services only for lawful purposes;
- promptly notify us if you believe your Account has been compromised.

You also agree not to:

- intentionally misuse the Services;
- interfere with the operation of our systems;
- attempt to circumvent technical restrictions;
- resell the Services where such resale is not authorised;
- misuse refund procedures;
- submit fraudulent payment disputes or chargebacks.

You acknowledge that deleting an installed eSIM from your device may permanently prevent further use of that eSIM where reinstallation is not supported.

It is your responsibility to verify whether the purchased eSIM supports reinstallation before removing it from your device.

11. Customer Support

11.1.Support Channels

We provide customer support through one or more of the following channels:

- email;
- the fedafone Website;
- the fedafone mobile application;
- the official Telegram Bot;
- Chatra live chat;
- any other official communication channel designated by us.

Support is provided in English and, where available, in other languages.

11.2. Support Requests

When requesting support, you may be asked to provide information reasonably necessary to identify your Order or investigate a technical issue.

Such information may include:

- your Account email address;
- Order number;
- destination or purchased package;
- screenshots;
- device model;
- operating system version;
- technical information relating to the issue.

We will only request information reasonably necessary to provide support.

11.3. Technical Assistance

We will make reasonable efforts to assist you in resolving issues relating to:

- eSIM installation;
- activation;
- connectivity;
- package status;
- Order delivery;
- Account access.

However, we cannot guarantee that every technical issue can be resolved where the cause lies outside our control, including issues caused by:

- mobile network operators;
- device manufacturers;
- operating-system restrictions;
- third-party software;
- government restrictions;
- local telecommunications infrastructure.

11.4. Support Availability

Although we aim to respond as quickly as reasonably possible, response times may vary depending on:

- the complexity of the issue;
- the number of support requests;
- weekends and public holidays;
- supplier response times;
- circumstances beyond our reasonable control.

Estimated response times are indicative only and do not form part of the Contract.

12. Prohibited Use

You agree not to use the Services:

- for any unlawful purpose;
- to violate applicable laws or regulations;
- to infringe the intellectual-property rights of others;
- to distribute malicious software;
- to interfere with the operation of the Website, mobile application or Telegram Bot;
- to attempt unauthorized access to our systems;
- to use automated scripts, bots, crawlers or scraping tools without our prior written permission;
- to create multiple Accounts for fraudulent purposes;
- to circumvent payment systems or security measures;
- to submit fraudulent refund requests;
- to abuse promotional offers;
- to interfere with other users' access to the Services.

We reserve the right to suspend or terminate access to the Services where we reasonably believe these Terms have been violated.

13. Intellectual Property

Unless otherwise stated, all intellectual-property rights relating to the Website, mobile application, software, content, graphics, logos, trademarks, text, databases and other materials are owned by FEDAFONE LTD or licensed to us.

Nothing in these Terms transfers any intellectual-property rights to you.

You may use the Services solely for your personal, lawful and non-commercial use.

You may not:

- copy;
- reproduce;
- distribute;
- modify;
- publish;
- reverse engineer;
- decompile;
- create derivative works from;
- commercially exploit

any part of the Services without our prior written consent, except where such restriction is prohibited by applicable law.

The trademarks **fedafone** and associated branding may not be used without our prior written permission.

14. Privacy and Data Protection

We process personal data in accordance with our:

- Privacy Policy;
- Cookie Policy;

as amended from time to time.

These documents explain:

- what personal data we collect;
- why we process it;
- how long we retain it;
- who we share it with;
- your rights regarding your personal data.

By using our Services, you acknowledge that your personal data will be processed as described in those policies.

Where your consent is required by applicable law, including for the use of optional cookies or analytics technologies, such consent will be requested separately through the appropriate mechanism.

15. Limitation of Liability

15.1.General

Nothing in these Terms excludes or limits liability where such exclusion or limitation is prohibited by applicable law.

Subject to applicable law, our total liability arising out of or relating to the Services shall be limited to the amount paid by you for the relevant Service.

15.2.No Guarantee of Connectivity

Because mobile connectivity is provided by independent third-party network operators, we do not guarantee:

- uninterrupted service;
- continuous availability;
- coverage in every location;
- availability of any particular network technology;
- minimum connection speed;
- compatibility with every device;

- uninterrupted roaming;
- uninterrupted access to local mobile networks.

15.3.Third-Party Services

We are not responsible for acts or omissions of:

- mobile network operators;
- eSIM suppliers;
- payment providers;
- device manufacturers;
- operating-system developers;
- internet service providers;
- Telegram;
- Chatra;
- any other independent third-party service provider.

15.4.User Actions

We are not responsible where a Service cannot be used because:

- the Customer deleted the eSIM;
- the Customer failed to follow installation instructions;
- the Customer used an unsupported device;
- the device was carrier-locked;
- the operating system or firmware prevented proper operation;
- incorrect settings were applied;
- local laws or regulations restricted use;
- another circumstance outside our reasonable control occurred.

15.5.Indirect Losses

To the fullest extent permitted by applicable law, we shall not be liable for any indirect, incidental, special, consequential or punitive damages, including loss of profit, loss of business, loss of opportunity, loss of goodwill or loss of data arising from or relating to the use of the Services.

16. Force Majeure

We shall not be liable for any failure or delay in performing our obligations under these Terms where such failure or delay results from events beyond our reasonable control.

Such events may include, without limitation:

- natural disasters;
- war or armed conflict;
- terrorism;
- civil unrest;
- strikes or labour disputes;
- governmental actions or restrictions;
- sanctions;

- changes in applicable law or regulatory requirements;
- internet outages;
- failures of telecommunications infrastructure;
- failures of payment providers;
- failures of mobile network operators;
- failures of suppliers or hosting providers;
- cyberattacks;
- distributed denial-of-service (DDoS) attacks;
- widespread software or hardware failures;
- any other event beyond our reasonable control.

Where such circumstances continue for an extended period, we may suspend or cancel the affected Services without liability to the extent permitted by applicable law.

17. Changes to the Services

We continuously improve and develop our Services.

Accordingly, we reserve the right to:

- introduce new Services;
- discontinue existing Services;
- modify available destinations;
- change supported mobile networks;
- replace suppliers;
- introduce or remove payment methods;
- modify technical features;
- update compatibility requirements;
- improve security measures.

Where changes materially affect existing customers, we will make reasonable efforts to provide appropriate notice.

Nothing in this Clause limits any statutory rights available to consumers under applicable law.

18. Changes to These Terms

We may amend these Terms from time to time.

The latest version will always be available on our Website.

The "Last updated" date at the beginning of these Terms indicates when they were most recently revised.

Changes will normally apply only to Orders placed after the revised Terms become effective.

Where changes materially affect your rights in relation to existing Services, we may provide additional notice through:

- the Website;
- your Account;
- the mobile application;
- email;
- the Telegram Bot; or
- another appropriate communication channel.

Continued use of the Services after the updated Terms become effective constitutes acceptance of the revised Terms, unless applicable law requires a different process.

19. Suspension and Termination of Services

We reserve the right to suspend or terminate the provision of the Services, or your access to them, where reasonably necessary, including where:

- these Terms have been materially breached;
- fraudulent or abusive activity is reasonably suspected;
- a payment is reversed through an unjustified chargeback;
- continued provision of the Services would expose us or our suppliers to legal, financial or security risks;
- we are required to do so by law or a competent authority.

Where reasonably practicable, we will notify you before suspending or terminating the Services.

This Clause does not affect any statutory rights available to consumers.

20. Severability

If any provision of these Terms is found to be invalid, unlawful or unenforceable by a court or competent authority, that provision shall be deemed modified to the minimum extent necessary to make it valid and enforceable.

If such modification is not possible, the relevant provision shall be deemed severed.

The remaining provisions of these Terms shall remain in full force and effect.

21. Entire Agreement

These Terms, together with our:

- Privacy Policy;
- Cookie Policy;
- Complaints Policy;

constitute the entire agreement between you and FEDAFONE LTD concerning the purchase and use of the Services.

They supersede all prior discussions, communications, understandings and agreements relating to the same subject matter.

Nothing in this Clause limits any rights that cannot be excluded under applicable law.

22. No Waiver

Failure or delay by FEDAFONE LTD to exercise any right or remedy under these Terms shall not constitute a waiver of that right or remedy.

Any waiver shall be effective only if made expressly and in writing.

A waiver of one breach shall not constitute a waiver of any subsequent breach.

23. Assignment

You may not assign, transfer or otherwise dispose of your rights or obligations under these Terms without our prior written consent.

We may assign or transfer our rights and obligations under these Terms in connection with:

- a merger;
- acquisition;
- sale of assets;
- corporate restructuring;
- transfer of the business;
- or by operation of law,

provided that such transfer does not reduce your statutory rights.

24. Governing Law and Jurisdiction

These Terms shall be governed by and interpreted in accordance with the laws of **England and Wales**, excluding its conflict of law rules.

If you are a consumer residing in a country where mandatory consumer protection laws apply, nothing in these Terms shall deprive you of any rights that cannot lawfully be excluded under those laws.

Subject to the paragraph above, the courts of **England and Wales** shall have exclusive jurisdiction over any dispute arising out of or in connection with these Terms or the Services.

Nothing in this Clause prevents us from seeking interim or protective relief in any court of competent jurisdiction where necessary to protect our legitimate interests or intellectual property.

25. Contact Information

If you have any questions regarding these Terms or our Services, please contact us:

FEDAFONE LTD
Company Number: **15111795**

2nd Floor, College House
17 King Edwards Road
Ruislip
HA4 7AE
United Kingdom

Website: www.fedafone.com

Email: hello@fedafone.com